

**Check-in:**

Check-in at the marina is required. Check-in is 3:00 p.m. or later at the Marina located at 139 S. Mackenzie Rd., Silverton, TX 79257. If you are going to check-in later than 5:00 p.m., please call ahead of time so that appropriate arrangements can be made. If there are any problems with your cabin, please let the lake staff know immediately.

**Check-out:**

Check-out is 12:00 p.m. On the day of your check-out, we ask that you return the key to the marina. If the marina is closed, there is a drop box provided by the marina's front door. Unfortunately, we are unable to accommodate late check-outs during holidays. Check-out times are strictly enforced so that we can make sure the cabin is ready for our incoming guests.

**Occupancy:**

Yellow cabin- Rates are based on six-person occupancy.

ATV Cabin- Rates are based on five-person occupancy.

Please limit the number of guests. Additional guests will be charged \$10/night. Children (under age 12) are free.

**Age Restrictions:**

You must be 21 years or older to rent any of our cabins. Persons of the rental age are not permitted to make reservations on behalf of younger guests. Renter must be present at the time of check-in. Please bring driver's license or ID.

**Payment:**

Our cabins must be reserved with a credit card. We accept: Visa, Mastercard, Discover, and American Express.

**Cancellations:**

All cancellations must be made within three (3) days of scheduled stay. No shows are considered cancellations. If you do not call to cancel, or do not show for your reservation, the credit card on file will be charged.

**Refunds:**

No refunds will be given without General Manager's approval.

**Pets:**

An additional fee of \$30 will be charged for each pet. Pets are not to be left alone in the cabins unless crated. Pets are not allowed on furniture or bedding. If pet hair is found in on the bedding, \$150 cleaning charge will be added to the credit card on file.

**Damages:**

We reserve the right to charge your credit card for any damages or excessive cleaning. If you notice any problems upon checking in, please let us know right away to avoid being charged for damages.

**Bugs:**

Please be aware that you are coming to stay at a lake. While we have our cabins treated on a regular basis, it is likely that you will see bugs during your stay. There will not be refunds given if you see bugs or spiders during your stay.

**Smoking:**

Smoking is not allowed inside the cabins; evidence of smoking will result in a charge to your credit card for cleanup, as in enlisting a professional company to cleanse interior of tobacco product smell. You are welcome to smoke outside or on the decks/porches. Please do not throw cigarette butts on the ground. Smoking in the cabins will result in a minimum of \$250 charge to the credit card on file. No exceptions.

No water slides, slippery slides, or sprinklers are NOT permitted to be used on property. Water level is low, and this is considered a waste of water.

**Check-out Procedures:**

Please remove all food from the refrigerator. All trash needs to be placed in trash bags and disposed of in outside trash cans. Please put bed sheets on the floor. All trash needs to be picked up around property. Make sure fires are completely out in the fire pit. Cabins are inspected after each check-out. If excess cleaning is required, you will be charged an additional \$100 cleaning fee.

**Liabilities:**

Renter agrees to assume all responsibility for any accidents, injury or damage that may result in or about the premises, to persons or property (including renter's guests), and that Lake Mackenzie and its agents shall not be held liable, or responsible for such injury, accident, or damage. The Owner or agent shall not be responsible for injury or accident occurring on the property. Renter assumes responsibility of all guest during the reservation time. Renter shall be held liable for repair of all damages/misuse of the facilities. Lake Mackenzie will assume no responsibility for loss or damage to guest personal effects, or injury during the rental period. Upon request, guests' personal items left at property will be mailed to guest at a charge of shipping. Items left longer than 30 days will be discarded.

**WE RESERVE THE RIGHT TO CHANGE RULES AND POLICIES AS NEEDED. THE RULES AND POLICIES IN OUR CABINS ARE NOT AS DETAILED AS THIS DOCUMENT. PLEASE MAKE SURE YOU READ AGREE TO THE RULES AND POLICIES ON THIS PAGE BEFORE MAKING A RESERVATION.**

**Your verbal authorization at the time of reservation, payment of money and/or taking possession of the property is evidence of your acceptance of our policies and your intent to use the property as a rental.**